

海洋公園 (本園) 企鵝全接觸教育活動參加細則

誰能參加企鵝全接觸？

為保障參加者、本園職員及動物的健康和 safety，本園特此制訂以下《參加者資格及條件》。每位參加者必須符合《參加者資格及條件》，方可參加本活動。參加者必須注意，所有與動物接觸的環節均會涉及一定程度之不可預測性，因此參加者必須謹慎遵守本園職員的指示，以及能夠根據指示迅速作出反應。在活動進行期間，如本園職員發現任何參加者並不符合《參加者資格及條件》中任何一項，該參加者將會被要求終止參與本活動，而參加者必須立刻遵照此等指示。

甲部：參加者資格及條件

1. 參加者必須年滿 8 歲或以上，身高不可少於 1.3 米。
2. 未滿 12 歲之參加者必須由已付費並符合參加本活動要求的家長/監護人^{註1}陪同參與。
3. 參加者必須填寫及簽署一份健康申報表，未滿 15 歲之參加者須由陪同之家長/監護人填寫及簽署，方可進行本活動。
4. 參加者必須在參加活動前簽署一份豁免責任書，未滿 18 歲之參加者必須由其家長/監護人加簽，方可進行本活動。
5. 活動主要以廣東話進行，輔以英語及普通話。
6. 在任何情況下，參加者均須絕對遵從本園職員之指示。
7. 參加者必須除去身上不必要的飾物及於活動進行期間穿著由本園提供之保暖工作服，包括護目鏡、水鞋及手套等。
8. 參加者必須能夠在遇上緊急事故時，於本園職員的指示下迅速離開活動場地。
9. 任何參加者若感染預防及控制疾病條例 (香港法例第 599 章) 第一附表中載明之任何傳染病^{註2}，均不得參與本活動。
10. 有傷口或發炎之人士均不得參與本活動。
11. 參加者於活動舉行前 8 小時內，不得接觸任何鳥類。
12. 本活動並不適合孕婦參加。為參加者之健康及安全著想，如有孕婦欲參與本活動，必須出示經由本港註冊醫生發出之有效證明文件，以證明該孕婦參與此活動是安全的。
13. 參加者如患有以下疾病，包括但不限於發燒、咳嗽、傷風/感冒、作嘔、腹瀉、嘔吐、皮膚病、心臟病、肺病、血友病、腦癇症、接觸動物時出現暈浪、昏厥/眩暈/失去知覺徵狀、對動物或水有恐懼、或對動物敏感或免疫缺損者、受藥物或酒精影響，並不適合參與本活動。
14. 參加者未經本園監督許可，不得攜帶任何儀器或器具 (包括相機及任何攝錄器材) 進入活動場地。
15. 所有參加者於活動前必須由本園職員量度體溫，若體溫超出攝氏 36.8 度 ± 0.4 度之範圍度，本園職員有權拒絕參加者參加活動。
16. 本園職員擁有最終權力決定任何參加者是否適合參與活動，並為確保安全或秩序之情況下，有權拒絕任何人士參與活動。
17. 如參加者在活動期間遺失或損毀本園財產，參加者須照價賠償。
18. 本園有權更改以上之參加者資格及條件，並無需另行通知。

註 1: 「監護人」的涵義與《未成年監護人條例》中該詞的涵義相同。

註 2: 該傳染病包括急性脊髓灰質炎(小兒麻痺)、阿米巴痢疾、炭疽、桿菌痢疾、水痘、基孔肯雅熱、霍亂、社區型耐甲氧西林金黃葡萄球菌感染、克雅二氏症、登革熱、白喉、腸病毒 71 型感染、食物中毒、乙型流感嗜血桿菌感染(侵入性)、漢坦病毒感染、甲型流行性感冒(H2)、變異株甲型流行性感冒(H3N2)、甲型流行性感冒(H5)、甲型流行性感冒(H7)、甲型流行性感冒(H9)、日本腦炎、退伍軍人病、麻瘋、鈎端螺旋體病、李斯特菌病、瘧疾、麻疹、腦膜炎雙球菌感染(入侵性)、流行性腮腺炎、副傷寒、鼠疫、鸚鵡熱、寇熱、狂犬病、回歸熱、風疹(德國麻疹)及先天性風疹綜合症、猩紅熱、嚴重急性呼吸系統綜合症、新型冠狀病毒致嚴重呼吸系統病、產志賀毒素大腸桿菌感染、天花、豬鏈球菌感染、破傷風、結核病、傷寒、斑疹傷寒及其他立克次體病、病毒性肝炎、西尼羅河病毒感染、百日咳和黃熱病。

乙部：報名須知

由於活動名額有限，如欲參加，請遞交報名表格預約。如有任何查詢，請致電 3923-2323 (接通後選擇語言，續按[4]字) 聯絡探索及教育部。先到先得，額滿即止。

報名方法

1. 參加者可透過電郵 (uniqueexperiences@oceanpark.com.hk) 或傳真 (2553-4483)，並最少於活動日 7 天前報名。
2. 本園將於收到申請表後以電郵向參加者發出確定信。活動費用將於收到申請表後三日內以信用卡繳交。
3. 每張申請表格只限一位參加者填寫。如有需要，可自行影印申請表格。
4. 每位香港會計師公會會員每日只可享用優惠一次，最多四名參加者享用此優惠。
5. 參與活動日期必須為 **2017 年 12 月 31 日或之前** 方可享此優惠。
6. 申請活動日期必須為由申請日起計算的三個月內。
7. 如參加者未能於以上所述時間內繳交參加費用，其申請將會當作自動棄權論。本園有權把該參加者之活動日期撥予其他申請者。
8. 未滿 15 歲之參加者，其申請表必須由家長/監護人填寫及簽署。
9. 參加者必須準時於指定地點集合，逾時不候。
10. 工作人員將於活動當日以參加者之姓名、香港會計師公會會員證及本園發出之確定信進行核對。
11. 香港會計師公會會員請於活動當日出示有效的香港會計師公會會員證正本以作核對。如未能出示，參加者須於活動開始前繳交活動費用差額。
12. 除丙部所列明之情況外，已確定之活動日期不可更改。所有已繳交之參加費用恕不退還，亦不得轉讓他人。
13. 每節名額：6 位
14. 本活動不接受隨行訪客。
15. 所有活動行程或內容如有更改，恕不另行通知。
16. 參加本活動之人士，必須持有於活動當日有效之海洋公園入場門票。本活動之費用並不包括入場門票。
17. 我們會於活動日後的六個月合理期間內採取所有切實可行步驟銷毀閣下的個人資料。但如閣下同意或不反對在直接促銷中使用下的個人資料，我們可繼續保留及使用閣下的個人資料 (主要為閣下的姓名及聯絡詳情) 向閣下直接促銷產品、服務、活動及其他標的，直至閣下隨時選擇不接受直接促銷。

丙部：活動取消

本活動有可能因以下情況而取消：

1. 惡劣天氣，包括但不限於天文台發出8號或以上之熱帶氣旋警告信號或黑色暴雨警告，以至本活動不能進行；或
2. 基於參加者、本園職員或動物的安全理由而取消活動；或
3. 本園之動物及保育執行總監或其授權人擁有最終決定權即時終止或取消本活動。

本園會為因上述情況而受影響之參加者，重新安排活動日期及時間。

活動部分收益將撥捐香港海洋公園保育基金，以支持基金推行保育亞洲自然生態的研究及教育推廣工作。

海洋公園公司 (「本園」或「我們」) 收集個人資料聲明

我們爲了下列理由在此收集閣下的個人資料，並以此聲明及本園的個人資料私隱政策聲明中所列明的指引及原則，處理及持有該等資料。該等指引及原則廣泛適用於我們持有的資料。我們力圖充分遵守香港法例第 486 章個人資料 (私隱) 條例的條文。

我們提供此聲明以表明我們對保護閣下私隱的堅定承諾及披露我們收集及移轉資料的慣常做法。

收集方式

我們主要透過請求閣下填寫表格或問卷直接收集個人資料，亦會為提供閣下要求的服務、活動或設施收集個人資料。

我們亦可能收集有關閣下的互聯網協定地址、瀏覽器類型、域名及瀏覽時間的資料。

可能被收集的個人資料

我們為提供服務、活動及設施，視乎所提供的服務、活動及設施的性質，需要閣下不時向我們提供不同種類的個人資料。我們收集的個人資料可能包括 (但不限於) 閣下的姓名、年齡、稱謂、職位、地址、聯絡號碼 (包括流動電話及傳真號碼) 及電郵地址。該等個人資料亦可能關於跟閣下要求的資訊、服務、活動或設施有關的其他人士，例如閣下子女或其他家庭成員的個人資料。閣下可自行選擇提供個人資料或任何資料，但若未能提供我們要求所需的個人或其他資料，可能會導致我們無法處理閣下的要求或提供閣下要求的服務、活動及設施。

我們提供的某些教育或其他課程或活動為團體活動，並會於海洋公園範圍內動物或生物生活的棲息地內進行。該等活動亦會於本園開放時間內進行，除參加者外的客人可觀看該等活動。因此參加者有機會被本園的攝影師、該等活動的其他參加者或棲息地或場所內的客人拍攝。該等活動的每位參加者因此必須無條件同意在活動過程中被本園的攝影師或其他參加者或客人拍攝。參加者遞交參加有關活動的申請表格即代表其接受此條件。

我們亦可能產生及編制有關閣下的資料。閣下提供的或我們不時產生及編制有關閣下的個人資料及其他資料統稱為「閣下資料」。

使用閣下資料

我們可能不時使用閣下資料作下列一個或多個用途：

- (i) 提供服務、活動及設施及處理有關的申請或要求，包括但不限於購買海洋公園門票及香港海洋公園學院的教育課程/活動及智紛全年入場證會員申請、運作我們的網站及有關的行政、管理、運作及維修事宜；
- (ii) 與閣下溝通，包括但不限於回應閣下對資訊、服務、活動及設施的要求；
- (iii) 設計及提供比賽、遊戲、抽獎、推廣、意見調查及/節目；
- (iv) 使閣下能夠從我們的網站向朋友發送有關所選網頁的電郵或電子賀卡；
- (v) 促銷產品、服務、活動、設施及其他標的 (詳情請參閱以下「在直接促銷中使用閣下資料」部分，閣下可選擇不接收促銷資訊)；
- (vi) 訂制閣下於我們網站的體驗、顯示閣下感興趣的內容、利用與廣告商 (在不透露我們網站的個人用戶的身份的基礎上) 綜合分享的人口數據根據閣下的喜好顯示內容；
- (vii) 診斷我們伺服器出現的問題及使用閣下的互聯網協定地址管理我們的網站；
- (viii) 進行內部統計研究及分析；
- (ix) 在香港境內或境外適用的任何法律、法院命令、指令、守則或指引要求下作出披露；
- (x) 調查及處理涉及本園，包括香港海洋公園學院或香港海洋公園保育基金，或我們的任何客人或網站使用者的投訴或個案；及
- (xi) 預防、偵測或調查可疑或非法活動。

若個人資料將於收集後被顯示，例如宣布比賽獲獎人士詳情，我們將適當地把資料匿名並預先告知閣下。

披露閣下資料

我們重視接收到的所有個人資料並盡力保持其私隱。除非閣下事先同意或法律要求，我們並不會向任何第三方轉移或披露閣下資料，唯我們可能如以下所述於香港境內或境外轉移或披露閣下資料 (而我們並不會向另一方轉移閣下資料以供其在直接促銷中使用)：

- (i) 我們的附屬公司、聯營公司及/或商業夥伴；
- (ii) 就我們的運作向我們提供服務或意見 (使我們能夠提供或協助我們提供閣下要求的服務、活動或設施) 的任何人員、代理人、顧問、核數師、承包商或服務供應商；
- (iii) 若閣下同意或不反對我們在直接促銷中使用閣下資料 (詳情請參閱以下「在直接促銷中使用閣下資料」部分)，我們與其分享資料以向閣下提供特別優惠及資訊的促銷傳訊及營運夥伴；
- (iv) 對我們有保密責任的任何人士；及
- (v) 我們根據香港境內或境外適用的任何法律、法院命令、指令、守則或指引要求需要向其作出披露的任何人士。

因我們無力控制非我們代理人的任何第三方（例如我們需要向其披露閣下資料的任何政府機構）的行為，閣下

在直接促銷中使用閣下資料

除非閣下同意或不反對，我們方可在直接促銷中使用閣下資料。

就直接促銷，我們有意：

- (i) 使用我們不時收集、編制、產生或持有的閣下姓名、聯絡詳情、客戶分析資料、服務、產品及活動組合資料及交易模式及行為資料；及
- (ii) 促銷及推廣有關本園（包括香港海洋公園學院及香港海洋公園保育基金）或我們的商業及合作夥伴的產品、服務、活動、設施、教育課程、比賽、遊戲、抽獎、推廣及/或項目，包括：
 - 我們的「智紛全年入場證」會員獎賞計劃、福利及優惠
 - 園內餐飲推廣
 - 園內紀念品及商品推廣
 - 親子、教育或康樂活動
 - 本園設施、景點及動物資訊或香港海洋公園保育基金的消息及資訊
 - 節日或慈善活動或特別節目
 - 購票服務及相關資訊
 - 動物及環境保育
 - 交通運輸服務
 - 酒店住宿及款待
 - 意見調查；及

我們的商業及合作夥伴提供的產品及服務包括：

- 航空及交通運輸服務
- 旅遊服務及產品
- 餐飲
- 家居用品
- 個人護理產品
- 電訊及相關產品及服務
- 書刊及其他印刷品
- 影音產品
- 教育、玩具及兒童商品及服務

應留意此聲明內所載列的私隱保障並不適用於根據此聲明向該等第三方披露的任何資料。我們會盡量只跟負責任的第三方往來，但我們對該等第三方所提供的私隱保障並不負責。

- 消閒產品
- 運動用品
- 美容產品及服務
- 時裝及服裝
- 鮮花及禮物籃
- 銀行、金融及保險產品
- 鐘錶及首飾珠寶
- 電腦、電子產品及遊戲
- 汽車及相關產品及服務
- 互聯網及社交媒體服務
- 房地產
- 購物中心
- 超級市場及便利店
- 博物館、文化中心、戲院及其他場所及相關節目、展覽、表演及娛樂
- 酒店住宿及款待
- 現金券、優惠券及禮品卡
- 慈善活動

如閣下不欲我們在直接促銷中使用閣下資料，煩請在本表格中的方格內加上剔號(“√”)或以電話通知我們的客務經理行使閣下選擇不接受直接促銷的權利。閣下亦可在任何時候致函下列地址、致電（852）3923 2323 或按直接促銷資訊中提供的聯繫方式聯絡我們選擇不接受直接促銷。

查閱及改正資料

閣下有權查閱及（如適用）改正或更新我們持有的有關閣下的任何個人資料。閣下亦有權要求獲悉我們的私隱政策及我們持有的個人資料種類的詳情。

如閣下希望行使任何該等權利，煩請向我們的客務經理發送電郵至 gr@oceanpark.com.hk 或致函下列地址：

客務經理
香港海洋公園
香港香港仔海洋公園
電話：(852) 3923 2323
傳真：(852) 2873 5584

Ocean Park (the Park) Penguin Encounter Education Programme Rules and Regulations

Who can join the programme?

For the health and safety of all participants, staff and animals, every participant must meet the following criteria in order to participate in the programme. Participants must be aware that all encounters with animals involve a degree of unpredictability, where quick reactions and strict attention to directions from the Park's staff are essential. If at any time during the programme any participant is assessed by the Park's staff as not being able to fulfil the following criteria, he/she will be asked to leave the programme and he/she must immediately comply with such directions.

Section I: Criteria for participation

1. Participants must be aged 8 or above and of a minimum height of 1.3 metres.
2. Participants under the age of 12 must be accompanied by a paying parent/guardian ^{Remark 1} who satisfies all programme requirements.
3. Participants, or in the case of participants under the age of 15, their accompanying parent/guardian must complete and sign a Health Declaration Form before commencing the programme.
4. Participants, or in the case of participants under the age of 18, their parent/guardian must sign a Liability Release before commencing the programme.
5. The programme will mainly be conducted in Cantonese supplemented with English and Putonghua.
6. Participants must at all times strictly follow every instruction given by the Park's staff to the satisfaction of the staff giving the instruction.
7. Any unnecessary accessories must not be worn and participants must wear all provided warm clothing, including safety glasses, boots & surgical gloves, before they enter and at all times whilst in the activity venue.
8. In case of emergency, participants must be able to quickly exit the activity venue under the guidance of Park's staff.
9. Participants must not be suffering from any infectious disease ^{Remark 2} specified in the First Schedule to the Prevention and Control of Disease Ordinance (Cap 599 of the laws of Hong Kong SAR).
10. Participants must not have open cuts or infections.
11. Participants must not have come into contact with any bird species in the previous 8 hours.
12. This programme is not recommended for any person who is pregnant. To comply with health and safety considerations, pregnant participants must provide a valid current approval from a Hong Kong certified medical practitioner certifying that she is safe to participate in the programme.
13. Participants who are suffering from any disease (including, but not limited to, fever, coughing, cold/flu, nausea, diarrhoea, vomiting, skin disease, heart disease, lung disease, haemophilia, epilepsy, fainting/giddiness/loss of consciousness when in close contact with animals, phobia of water or animals, allergy to fish or depressed immune mechanisms), under the influence of medication and/or alcohol are not recommended to participate in this programme.
14. No device or equipment (including camera and recording device) is to be taken into the activity venue without the prior permission of the Park's Supervisor.
15. All participants must pass a body temperature check before they commence the programme. If a participant's body temperature is outside the range of $36.8^{\circ} \pm 0.4^{\circ}$ Celsius, then he or she may not be permitted to join the programme.
16. The Park's staff shall at all times have the full and final right to determine whether any participant is suitable for the programme and may refuse entry if refusal is necessary to ensure safety or order.
17. If the Park's property is found to be lost or damaged during the programme, reimbursement in full cost must be made by the participant.
18. The criteria listed above are subject to change at the discretion of the Park and without prior notice.

Remark 1: 'Guardian' has the same meaning as in the < Guardianship of Minors Ordinance >.

Remark 2: These diseases include acute poliomyelitis, amoebic dysentery, anthrax, bacillary dysentery, botulism, chickenpox, chikungunya fever, cholera, community-associated methicillin-resistant staphylococcus aureus infection, creutzfeldt-jakob disease, dengue fever, diphtheria, enterovirus 71 infection, food poisoning, haemophilus influenza type b infection (invasive), hantavirus infection, influenza A (H2), Variant Influenza A (H3N2), influenza A (H5), influenza A (H7), influenza A (H9), Japanese encephalitis, legionnaires' disease, leprosy, leptospirosis, listeriosis, malaria, measles, meningococcal infection (invasive), mumps, paratyphoid fever, plague, psittacosis, Q fever, rabies, relapsing fever, rubella and congenital rubella syndrome, scarlet fever, severe acute respiratory syndrome, Severe Respiratory Disease associated with Novel Coronavirus, Shiga toxin-producing *Escherichia coli* infection, smallpox, streptococcus suis infection, tetanus, tuberculosis, typhoid fever, typhus and other rickettsial diseases, viral haemorrhagic fever, viral hepatitis, west Nile virus Infection, whooping cough, and yellow fever.

Section II: General Information

It is highly recommended to make a reservation by submitting your application form prior to attending the Park due to the limited capacity. Please contact Discovery & Education Department at 3923-2323 (select the language and press [4]) for any queries. Applications will be considered on a first-come-first-served basis.

Application Procedure

1. Applications can be made via email (uniqueexperiences@oceanpark.com.hk) or fax (2553-4483): **A minimum** of 7 days advance booking.
2. Upon receipt of the completed application, the applicant will receive an email confirmation letter. Payment will be settled within 3 days by credit card.
3. One application form is to be used for one participant only. Please photocopy the form if necessary.
4. A maximum of 4 participants can enjoy the discount per HKICPA membership card per programme day.
5. Date of programme must be completed **on or before 31 December 2017** in order to enjoy the discount offer.
6. Date of programme must be booked within 3 months from the date of application.
7. If the payment is not received within the aforementioned period, the application will automatically be cancelled and the vacancy will be made available to other interested parties.
8. In the case of participants under the age of 15, the application form must be completed and signed by his/her parent/guardian.
9. Please arrive at the gathering point on time. Latecomers might not be admitted to the programme.
10. The participant's name, HKICPA membership card and the confirmation letter issued by the Park should be presented for verification on the date of the visit.
11. The HKICPA membership cardholder must present the original HKICPA membership card for the purpose of verification on the programme date. If the participant fails to comply, he/she must settle the price difference before the programme commencement.
12. The date of programme cannot be changed once confirmed, except in the circumstances stated in Section III. All payments made are non-refundable and non-transferable.
13. Session capacity: 6
14. No accompanying guest is allowed.
15. The itinerary or content of the programme may be subject to change without prior notice.
16. A valid admission ticket to the Park is required to join the programme. The price of the admission ticket is not included in the programme fee.
17. We will take all practicable steps to destroy your personal data within a reasonable period of time that is six months from the programme date. However, where you consent or do not object to the use of your personal data in direct marketing, we may continue to retain and use your personal data (primary your name and contact details) in direct marketing product, service, activities and other subjects to you until you opt out from direct marketing at any time.

Section III: Cancellation

Cancellation of the Programme may be made in the following circumstances:

1. Inclement weather, including but not limited to the hoisting of Tropical Cyclone Warning Signal no.8 or above, or black rainstorm warning issued by Hong Kong Observatory; or
2. Any safety issue regarding any participant, staff or animals; or
3. Decision for immediate cancellation of the Programme at sole discretion of the Executive Director of Zoological Operations & Conservation Division of the Park or his/her delegate.

Programme will be re-scheduled for the affected participants under the above mentioned circumstances.

Part of the programme proceeds will go to the Ocean Park Conservation Foundation, Hong Kong to support its research projects and public awareness programmes for wildlife conservation in Asia.



Ocean Park Corporation (the "Park" or "we")



Personal Information Collection Statement

Our collection of your personal information in this case is for the reasons set out below and we aim to process and hold such information on the basis of the guidelines and principles set out in this Statement and in our Privacy Policy Statement which applies generally to information held by us. We seek to comply fully with the provisions of the Personal Data (Privacy) Ordinance (Chapter 486) of the laws of Hong Kong.

We have created this Statement in order to demonstrate our firm commitment to your privacy and to disclose our information gathering and dissemination practices.

Manner of Collection

We primarily collect personal information directly by requesting that you complete forms or questionnaires, and also in connection with provision of services, activities or facilities to you at your request.

We may also collect information regarding your internet protocol address, browser type, domain name and access time.

Personal Data which may be Collected

From time to time, it is necessary for you to supply us with different categories of personal information in connection with our provision of services, activities and facilities, depending on the nature of the services, activities and facilities offered. The personal information we collect may include (but not limited to) your name, age, title, position, address, contact number (including mobile phone and fax numbers) and email address. The personal information may also relate to other persons relevant to the information, services, activities or facilities you have requested, for example, personal information of your children or other family members. The provision of personal data or any information is voluntary, but any failure to supply the necessary personal data or information requested may result in us being unable to process your requests or provide the services, activities and facilities requested by you.

Certain education or other programmes or activities offered by us are group activities and will be conducted within the habitat in which the animals or organisms live at Ocean Park or on the Park's premises. Such activities are also conducted during operating hours of the Park and guests other than the participants will be able to observe the encounter. For this reason, there are chances a participant may be photographed by our staff or other participants of such activities or guests within the habitat or on the premises. It is therefore a condition that each participant of such activities unconditionally agrees to be photographed by our staff or other participants or guests during the course of the activities. Submission of the application to participate in the relevant activities constitutes the acceptance of this condition by the applicant.

We may also generate and compile information about you. Personal data and other information provided by you or generated and compiled by us about you from time to time is collectively referred to as "Your Information".

Use of Your Information

We may use Your Information for one or more of the following purposes from time to time:

- (i) providing and processing applications or requests for services, activities and facilities, including but not limited to the purchase of Ocean Park tickets and applications for education programmes/activities of Ocean Park Academy Hong Kong and for SmartFun Annual Pass Memberships, operation of our website and matters relating to the administration, management, operation and maintenance of the same;
- (ii) communicating with you, including but not limited to responding to your requests for information, services, activities and facilities;
- (iii) designing and offering contests, games, lucky draws, promotions, surveys and/or events;
- (iv) enabling you to send e-mails, e-cards of preferred pages from our website to friends;
- (v) marketing products, services, activities, facilities and other subjects (please see further details in "Use of Your Information in Direct Marketing" section below and you may opt out from receiving marketing information);
- (vi) tailoring your experience at our website, showing content of interest, displaying the content according to your preferences by use of demographic information which is shared with advertisers on an aggregate basis (without revealing the identity of individual user of our website);
- (vii) diagnosing problems with our server and administering our website by use of your Internet Protocol address;
- (viii) conducting internal statistical research and analysis;
- (ix) making disclosure when required by any law, court order, direction, code or guideline applicable in or outside Hong Kong;
- (x) investigating and handling complaints or cases involving the Park, including Ocean Park Academy Hong Kong or Ocean Park Conservation Foundation, Hong Kong, or any of our guests or website users; and
- (xi) preventing, detecting or investigating suspicious or illegal activities.

If personal data is to be displayed after collection, e.g. in announcing contest winners details, due care will be given to anonymize it and to advise you in advance.

Disclosure of Your Information

We value all personal information received and do our best to maintain its privacy. Except with your prior consent or as required by law, we will not transfer or disclose Your Information to any third party except that we may transfer or disclose Your Information in or outside Hong Kong as stated below (and we will not transfer Your Information to another party for it to use in direct marketing):-

- (i) our subsidiaries, associated companies and/or business associations;
- (ii) any personnel, agent, adviser, auditor, contractor or service provider who provides services or advice to us in connection with our operations as required to enable us to provide, or assist us in providing, the services, activities or facilities you have requested;
- (iii) if you consent or do not object to our use of Your Information in direct marketing (please see further



details in "Use of Your Information in Direct Marketing" section below), our marketing communications and operations partners with whom we share information for the purpose of providing you with special offers and information;

- (iv) any person under a duty of confidentiality to us; and
- (v) any person to whom we are required to make disclosure under any law, court order, direction, code or guideline applicable in or outside Hong Kong.

You should note that as we have no control over the acts of any third party that is not our agent (e.g. any governmental agency to whom we are required to disclose Your Information), the privacy protection stated in this Statement ceases to apply to any information which has been disclosed to such a third party in accordance with this Statement. We endeavour to deal only with responsible third parties but assume no responsibility for the privacy protection provided by such third parties.

Use of Your Information in Direct Marketing

We are allowed to use Your Information in direct marketing only if you consent or do not object.

In connection with direct marketing, we intend:

- (i) to use your name, contact details, customer profiling information, services, products and activities portfolio information and transaction pattern and behaviour collected, compiled, generated or held by us from time to time; and
- (ii) to market and promote the products, services, activities, facilities, education programmes, contests, games, lucky draws, promotions and/or events relating to the Park (including Ocean Park Academy Hong Kong and Ocean Park Conservation Foundation, Hong Kong) or our business associations and partners, including:

- our SmartFun Annual Pass programme reward scheme and other offerings
- in-park food and beverage promotions
- in-park retail products promotions
- family, educational or recreational activities
- news and updates on the Park's facilities, attractions and animal information or Ocean Park Conservation Foundation, Hong Kong
- special events, charity events or special programmes
- ticket purchasing and related information
- animal and environmental conservation
- transportation services
- hotel accommodation and hospitality
- survey; and

products and services provided by our business associations and partners include:

- airline and transportation services
- travel services and products
- food and beverages
- household products
- personal care products
- telecommunications and related products and services
- books and other printed materials
- audio and visual products
- education, toys and children goods and services
- leisure products
- sporting products
- beauty products and services
- fashion and apparel
- flowers and hampers
- banking, financial and insurance products
- watches and jewellery
- computers, electronic products and games
- cars and related products and services
- internet and social media services
- real estate property
- shopping malls
- supermarkets and convenience stores
- museums, cultural centres, cinemas and other venues and related programmes, exhibitions, shows and entertainment
- hotel accommodation and hospitality
- vouchers, coupons and gift cards
- charity events

If you do NOT wish us to use Your Information in direct marketing, please tick ("√") the box in this form or inform our Guest Relations Manager via telephone to exercise your opt-out right. You may also write to us at the address below, call us at (852) 3923 2323 or contact us via the contact information provided in our direct marketing materials to opt out from direct marketing at any time.

Data Access and Correction

You are entitled to access any personal data we hold about you, and if applicable to correct or update it. You also have the right to request details of our privacy policy and the types of personal data we hold.

If you wish to exercise any such right, please send an e-mail to our Guest Relations Manager at gr@oceanpark.com.hk or write to:

Guest Relations Manager
Ocean Park Corporation
Ocean Park, Aberdeen, Hong Kong
Telephone : (852) 3923 2323
Facsimile : (852) 2873 5584



海洋公園探索及教育部企鵝全接觸教育活動申請表格

Ocean Park Discovery & Education Department

Application Form for Penguin Encounter Education Programme

電郵 Email: uniqueexperiences@oceanpark.com.hk 傳真號碼 Fax no. 2553-4483

(每位參加者請填妥獨立表格 One form for each participant)

有+的欄位必須填寫。Items marked with + are mandatory.

參加者個人資料 Participant Personal Information

+姓名 先生/小姐/太太

+香港會計師公會會員編號:

+Name: Mr/Ms/Mrs

+HKICPA Membership No.:

+年齡 Age: 8 歲至 11 歲 aged 8 to 11

12 歲至 17 歲 aged 12 to 17

18 歲或以上 aged 18 or above

參加者必須於活動日年滿 8 歲。如果需要，本園職員有權要求參加者出示相關證明。

Participant must be aged 8 on the programme date. The Park has the right to require the participant to provide the proof for verification.

+身高 Height:

米 m

鞋號 Shoe size:

美式尺碼 US

腰圍 Waistline:

厘米 cm

聯絡電話

+手提

()

住宅 / 辦公室

()

Contact Telephone No.:

+Mobile

Home / Office

緊急聯絡電話

()

緊急聯絡人

Emergency Contact:

Emergency Contact Person:

+ 電郵 E-mail Address:

+活動日期 Date of Programme:

首選 1st choice

次選 2nd choice

活動時間 Programme Time

下午三時三十分至四時四十五分 3:30 p.m. – 4:45 p.m.

活動費用 Programme Fee

參加本活動之人士，必須持有活動當日有效之海洋公園入場門票[^]。本活動之費用並不包括入場門票。

A valid admission ticket to the Park is a required to join the programme[^]. The price of the admission ticket is not included in the programme fee.

	每位費用 Fee for each participant
活動費用 (香港會計師公會會員證適用 [#]) Programme fee only (for HKICPA membership cardholder [#])	HK\$1,003

[^]持有有效海洋公園入場門券人士包括六十五歲或以上本港居民及活動當天生日之香港居民。

[^]Valid Ocean Park admission includes senior citizens with HKID and citizens with HKID whose birthday is same as programme date.

[#]每位香港會計師公會會員每日只可享用優惠一次，最多四名參加者享用此優惠。香港會計師公會會員請於活動當日出示有效的香港會計師公會會員證正本以作核對。如未能出示，參加者須於活動開始前繳交活動費用差額。

[#]A maximum of 4 participants can enjoy the discount per HKICPA membership card per programme day. The HKICPA membership cardholder must present the original HKICPA membership card for the purpose of verification on the programme date. If the participant fails to comply, he/she must settle the price difference before the programme commencement.

備註 Remarks:

- 參加者必須年滿 8 歲或以上以及身高不少於 1.3 米。Participants must be aged 8 or above and of a minimum height of 1.3 metres.
- 未滿 12 歲之參加者必須由家長/監護人付費陪同參加。Participants under the age of 12 must join the programme together with a paying parent/guardian.
- 此活動並不建議孕婦參與。This programme is not recommended for any person who is pregnant.

其他要求 Other Request: _____



+ 付款方法 Payment Method

信用卡付款 By Credit Card:

VISA

萬事達卡 MasterCard

美國運通卡 American Express

發卡銀行 Bank of issue : _____

信用卡號碼 Card Number : _____

到期日 Expiry date : _____ / _____ 月/年 Month/Year

卡主姓名 Cardholder's Name : _____

卡主簽署 Cardholder's Signature : _____

本人確認本人/參加者已詳閱及會遵守企鵝全接觸教育活動之守則及規條。

I confirm that I/ the participant have read through and will adhere to the Rules and Regulations of Penguin Encounter Education Programme.

本人亦已閱讀海洋公園的個人資料收集聲明，包括在直接促銷中使用本人的個人資料有關的資訊。本人明白本人有權在下列方格內加上剔號 ("✓") 表示拒絕該等直接促銷。若本人不在下列方格內加上剔號，海洋公園可使用本人的個人資料 (主要為本人/我們的姓名及聯絡詳情) 向本人直接促銷產品、服務、活動及其他標的 (主要為海洋公園或其商業或合作夥伴提供的消費產品及服務)。有關詳情請參閱海洋公園個人資料收集聲明。

請不要向本人提供直接促銷資訊。

I have also read Ocean Park's Personal Information Collection Statement, including the information about the use of my personal data in direct marketing. I understand that I have the right to opt-out from such direct marketing by ticking (✓) the box below. If I do not tick the box, Ocean Park may use my personal data (primarily my/our name and contact details) in direct marketing products, services, activities and other subjects to me (primarily consumer products and services offered by Ocean Park or its business associations or partners) as more particularly set out in the Personal Information Collection Statement.

Please do NOT send direct marketing information to me.

申請人簽署*Signature of Applicant*

*未滿 15 歲之參加者，此表格必須由家長/監護人填寫及簽署。

*For participants under the age of 15 years, the form must be completed and signed by his/her parent/guardian.

日期 Date

本園專用 **For Office Use Only** Reference No.: PE/

核准號碼 Authorization code no.: _____

(HKICPA_Aug_2017)

日期 Date: _____