



www.the-pti.com

customer@the-pti.com

About PTI

- A premiere training, consulting co. & **Authorised Sole Distributor of Simplilearn** (1 of the major online tech training cos globally) for HKSAR of China
- Highly practical & customisable courses in new tech to help cos to grow business, increase profit, save costs, & expedite successes etc.
- **100+ Cos of US 500 Fortune Cos, & 8 million learners from 150 countries** have used Simplilearn's courses, including **Singapore Government, tech giants, Big Four Audit Firms, banks, insurance cos etc.**
- Participated for 4 years in **QS Global University Rankings**
- Books published by PTI sold to **15+ countries across 5 continents**

Terms & Conditions

1. Depending on the course, the fee may include one or more of below:
 - (i) Pre-recorded online training videos ("Self-paced Learning") &/or
 - (ii) Public classes of live instructor-led virtual classes (LVCs), if relevant, &/or
 - (iii) Access to relevant software licence, if explicitly specified.
2. Unless explicitly stated, course fee usually excludes professional exam vouchers, exam kits, other trainings, consulting services, private classes of LVCs etc., which are subject to additional payment and other requirements.
3. Pls note: Course with the name "Master" refers to "master in the skills", instead of Master Degree.
3. **Payment: 2 methods:**
 - (i) By PayPal https://paypal.me/PTIPDL?country.x=HK&locale.x=en_GB
 - (ii) By FPS - Our FPS ID: 108588039
4. Pls. email payment records to customer@the-pti.com.
5. Only after receipt of **both** payment **and** a copy of payment record processing, the order would start. Pls. allow 2-3 weeks for processing.
6. Learner (via email a/c sending the Order) would then directly receive email from **nonreply@simplilearn.com** to activate the LMS login a/c. Upon registration of login a/c, in general, learner would be able to access the course in LMS, unless specified otherwise.
7. For LMS registration, pls. note **the email address** you provide will be your login a/c, and once provided, **can NOT be changed subsequently, re-assigned, or transferred to another email address.**
8. Validity Period of Online Courses:
 - (i) Unless & subject to additional payment and other requirements as specified, the online course has only one year access **from date of activation email sent** by PTI &/or Simplilearn, **irrespective of** when Learner activates login account of LMS (Learning Management System), including but not limited to delay in activation.
 - (ii) Exact activation date **should NOT be later than one month after receipt of activation email, and after which, access to the online courses would expire and lapse**, and amount paid will **not** be refunded.

9. If **more than two weeks** after placing your Order & sending us the FPS payment records (if relevant), Learner still has not receive activation email,
 - (i) Learner would have sole responsibility to inform PTI **within 5 working days by email, with acknowledgement by PTI.**
 - (ii) **If no acknowledgement email is received, Learner has sole obligation to inform PTI within 5 working days and to follow up.**
10. If no notification email re non-receipt of activation email **OR** re non-receipt of acknowledgement email is sent by Learner, **AND** if no follow up by Learner, the course(s) is/are deemed to have been activated already.
11. After payment, pausing &/or putting on hold availability of the online course is **not** possible.
12. For trial courses, PTI reserves the right at our sole discretion to impose &/or change the maximum quantity or cap on the total number of learners for trial courses, &/or make decision that any trial course is no longer available any time, without any notice.
13. Each course can be used once only. Any order placed &/or amount paid, cannot be revoked, and is non-cancellable, not refundable, & the course can not be transferred or assigned, re-used, exchanged, or registered for another course or learner or another email address.
14. Notice or email sent by Learner or PTI is deemed to be sent at the time it is sent.
15. Without any notice, the course brochures &/or course info &/or courses contents &/or any details of the course etc. are subject to changes from time to time, and the courses are also subject to removal, &/or cancellation & become unavailable, without any notice and at PTI &/or Simplilearn's sole discretion.
16. In the event of any dispute with Learner, PTI has sole discretion to make the final decision.
17. This Terms & Conditions, together with our Standard T & Cs [www.the-pti.com/Co%20Info/PTI %20Standard%20Contract%20Terms v1.2 25%20October%202023.pdf](http://www.the-pti.com/Co%20Info/PTI%20Standard%20Contract%20Terms%20v1.2%2025%20October%202023.pdf) form integral parts of the Sales Agreement between Learner and PTI.
18. This Terms & Conditions is subject to change, without any notice and at sole discretion of PTI.
19. Enquiry: customer@the-pti.com