

# ScanSnap

Color Image Scanner

## iX500

**Simple, Speedy & Compact.**  
**From Paper to PDF in one touch!**

### Enhanced with new features

- ▶ Connect iX500 to computer via Wi-Fi **NEW**
- ▶ Can forward scanned data to a mobile device via Wi-Fi
- ▶ Can scan at high speed with a "GI processor"
- ▶ Can feed paper reliably using "Brake rollers"
- ▶ The Quick Menu is now even more user-friendly
- ▶ Renovated body design

### Premium bundled Software

- ▶ Adobe® Acrobat® Standard
- ▶ CardMinder (Win / Mac)



### General Specifications

Description	ScanSnap iX500	
Scanner type	ADF (Automatic Document Feeder), Duplex scanning	
Scanning modes	Color, grayscale, monochrome, automatic (color / grayscale / monochrome *3 detection)	
Image sensor	Color CIS x 2 (front x 1, back x 1)	
Light source	3 Color LED (Red / Green / Blue)	
Scanning speed (A4 portrait) *1	Auto mode *2	Simplex / Duplex: 25 ppm
	Normal mode	Color / Grayscale: 150 dpi, Monochrome: 300 dpi, Simplex / Duplex: 25 ppm
	Better mode	Color / Grayscale: 200 dpi, Monochrome: 400 dpi, Simplex / Duplex: 25 ppm
	Best mode	Color / Grayscale: 300 dpi, Monochrome: 600 dpi, Simplex / Duplex: 25 ppm
	Excellent mode *3	Color / Grayscale: 600 dpi, Monochrome: 1,200 dpi, Simplex / Duplex: 7 ppm
Document size	Normal mode without Carrier Sheet	A4, A5, A6, B5, B6, Business card, Post card, Letter, Legal and Custom sizes (Max: 216 x 360 mm (8.5 x 14.17 in.), Min: 50.8 x 50.8 mm (2 x 2 in.))*3 / Automatically recognizes document size
	Normal mode with Carrier Sheet *3	Use of a Carrier Sheet permits the scanning of A3, B4, 11 x 17 in. and photographs as well as the document sizes that are listed above
	Long paper scanning *3 *4	863 mm (34 in.)
Paper weight (Thickness)		●40 to 209 g/m <sup>2</sup> (11 to 56 lb) ●A8 size: 127 to 209 g/m <sup>2</sup> or 34 to 56 lb ●Cards (ISO7810 ID-1 type conforming) can be used. (thickness 0.76 mm or less) Embossed card : useable (Landscape only)
	Paper chute capacity *5	Maximum 50 sheets (A4, 80 g/m <sup>2</sup> or 21 lb)
USB Interface	Observed standards	USB3.0 (USB2.0 / USB1.1 Supported)*6
	Communication mode	Infrastructure mode
	Frequency *8	2.412 GHz to 2.462 GHz / 2.412 GHz to 2.472 GHz
Wi-Fi Interface *7	Communication distance	Indoors, 50 m (Recommended: indoors, within 25 m) *May vary depending on the surrounding environment and the access point to be connected
	Security *9	WPA-PSK (TKIP / AES), WPA2-PSK (TKIP / AES), WEP (64-bit / 128-bit)
	Easy installation	WPS2.0 supported (button / PIN code)
Power requirement	AC 100 to 240 V, 50 / 60 Hz	
Power consumption	USB connected	During operation: 20 W or less, During sleep mode: 1.6 W or less (Wi-Fi Switch off)
	Wi-Fi connected	During operation: 20 W or less, During sleep mode: 2.5 W or less
Operation environment	Temperature: 5 to 35 °C (41 to 95 °F) Relative humidity: 20 to 80 % (Non-condensing)	
Dimensions (W x D x H) *10	292 x 159 x 168 mm (11.5 x 6.2 x 6.6 in.)	
Device weight	3.0 kg (6.62 lb)	
Environmental compliance	ENERGY STAR® / RoHS	
Multifeed detection	Supported (Standard) ultrasonic multifeed detection sensor	
Driver	Specific driver ●Windows®: Does not support TWAIN / ISIS™ ●Mac OS: Does not support TWAIN	

\*1 Scanning speeds may vary due to the system environment used. \*2 Documents measuring approximately 148 mm in length or less are scanned in "Best mode", while other documents are scanned in "Better mode". \*3 Only computer connection \*4 ScanSnap iX500 is capable of scanning documents that exceed A4 size in length. It supports the scanning of longer documents in all modes, except for "Excellent mode". \*5 Maximum capacity varies, depending upon paper weight. \*6 Some computers do not recognize the ScanSnap when it is connected to a USB 3.0 port. In this case, please use a USB 2.0 port. \*7 Mobile devices that can be connected include iPad / iPhone / iPod touch and Android™ devices. Refer to ScanSnap website for details. \*8 Values depends on country. \*9 IEEE802.1X Authentication is not supported. \*10 Excluding the stacker and other external attachments.

### Rack2-File Smart V1.0 / Magic Desktop V1.0 \*1 \*2 \*3 System Requirements

Compatible operating systems	Windows® 8 (32-bit / 64-bit) *4	Windows® 7 (32-bit / 64-bit) SP1 or later	Windows Vista® (32-bit / 64-bit) SP2 or later	Windows® XP (32-bit) SP3 or later
	CPU (Recommended: Intel® Pentium® 4 1.8 GHz or higher / Intel® Core™ 2 Duo 2.2 GHz or higher)			
Hardware requirements	Memory capacity	2 GB or more (Recommended: 4 GB or more)		
	Display	1,024 x 768 pixels or higher		
	System drive *5	64-bit: 2 GB or more		
	Disk capacity	32-bit: 850 MB or more		
Installation drive	1 GB or more disc space * Additional space is required for the data created by Rack2-File Smart and Magic Desktop			
Supported scanners	ScanSnap iX500, S1500, S1300i, S1300, S1100			
Supported mobile devices	iOS	Model	iPad series, iPhone series (4 or later), iPod touch series (4th generation or later)	
		OS	iOS 4.3 or later	
	Android	Model	Wi-Fi equipped device with Android OS 2.2 or later	
		OS	Android OS 2.2 or later	
Application	Rack2-File Smart for Android 1.1 or later			

\*1 This product only supports Microsoft® Windows®. \*2 Please refer to the Rack2-File Smart Web site and the Magic Desktop Web site. \*3 When installing Magic Desktop, Internet connection is required. \*4 Rack2-File Smart and Magic Desktop runs as a desktop application. \*5 This is the free capacity required when .NET Framework 4 or later is not installed.

### Options

Description	Part number	Remarks
ScanSnap Carrier Sheets *1	PA03360-0013	5 Carrier Sheets Intended for ScanSnap iX500, S1500, S1500M, S510, S510M, S500, S500M and ScanSnap fi-5110E/OX series scanners
ScanSnap Bag	PA03951-0651	Intended for ScanSnap iX500, S1500, S1500M, S510, S510M, S500, S500M and ScanSnap fi-5110E/OX series scanners and included items

\*1 Although ScanSnap Carrier Sheets have a listed lifespan of 500 scans, the lifespan may vary with usage. ScanSnap Carrier sheets are intended to scan paper documents with weights of 127 g/m<sup>2</sup> or less. They also support the scanning of folded documents that are as large as 216 x 297 mm.

This scanner is designed to digitize materials that can be reproduced lawfully, in accordance with applicable copyright regulations and other laws. ScanSnap users are responsible for how they use this scanner. It is imperative that ScanSnap users comply with all applicable local rules and laws, including, without limitation, copyright laws when using this scanner.

\*ABBYY™ FineReader™ Engine ©2011 ABBYY. OCR by ABBYY ABBYY and FineReader are trademarks of ABBYY. \*Adobe, Acrobat are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries. \*Evernote is a registered trademark or trademark of Evernote Corporation. \*Google, Google Docs, Android and Google Play are registered trademarks or trademarks of Google Inc. \*Intel, Pentium, and Intel Core are registered trademarks or trademarks of Intel Corporation in the United States and other countries. \*ISIS™ is a registered trademark of EMC Corporation in the United States. \*Mac, Mac OS, OS X, iPad, iPhone and App Store are trademarks of Apple Inc. \*Microsoft, Windows, Windows Vista, Excel, PowerPoint, SharePoint and Internet Explorer are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. \*Word is the product of Microsoft Corporation in the United States. \*Salesforce and Salesforce CRM are registered trademarks or trademarks of salesforce.com, inc. in the United States and other countries. \*ScanSnap, ScanSnap logo, ScanSnap Manager, ScanSnap Organizer, CardMinder and Rack2-File are registered trademarks or trademarks of PFU LIMITED in Japan. \*Wi-Fi and Wi-Fi Protected Setup are trademarks of Wi-Fi Alliance. \*Other company names and product names are the registered trademarks or trademarks of the respective companies.

For more ScanSnap related information, visit our Web site at : <http://scansnap.fujitsu.com/>

### Safety Precautions

Be sure to carefully read all safety precautions prior to using this product and use this device as instructed.

Do not place this device in wet, moist, steamy, dusty or oily areas. Using this product under such conditions may result in electrical shock, fire or damage to this product.

Specifications are subject to change without notice.

### ScanSnap iX500 System Requirements

#### Windows®

Compatible operating systems	Windows® 8 (32-bit / 64-bit)	Windows® 7 (32-bit / 64-bit) SP1 or later	Windows Vista® (32-bit / 64-bit) SP2 or later	Windows® XP (32-bit) SP3 or later
ScanSnap Manager V6.0 *3	Supported	Supported	Supported	Supported
ScanSnap Organizer V5.0	Supported	Supported	Supported	Supported
CardMinder™ V5.0	Supported	Supported	Supported	Supported
Driver / Applications *1 *2	ABBYY FineReader for ScanSnap™ 5.0	Supported	Supported	Supported
	Scan to Microsoft® SharePoint® 3.4	Supported	Supported	Supported
	Adobe® Acrobat® Standard	Please refer to the Web site of Adobe Systems Incorporated for latest support information.		
	Evernote for Win 4.5	Supported	Supported	Supported
Hardware requirements *4	CPU *5	Intel® Core™ 2 Duo 2.2 GHz or higher (Recommended: Intel® Core™ i5 2.5 GHz or higher)		
	Memory capacity *5	64-bit: 2 GB or more (Recommended: 4 GB or more) 32-bit: 1 GB or more (Recommended: 4 GB or more)		
	Display	1,024 x 768 pixels or higher	800 x 600 pixels or higher	
	Disk capacity *6	4.5 GB free hard disc space for installation		
	DVD-ROM drive	Required for installation *7		
USB port *5 *8	USB3.0 *9 / USB2.0 / USB1.1			

\*1 This product supports Microsoft® Windows®. \*2 Please refer to the ScanSnap Web site for latest support information. \*3 It is necessary to update ScanSnap Manager to V6.1 in order to use the Wi-Fi connectivity between iX500 and a computer. \*4 The ScanSnap device may not work if the connected computer does not meet these requirements. \*5 Scanning speeds may drop if recommended CPU, memory capacity and USB 1.1 requirements are not met. \*6 .NET Framework 3.5 SP1 will be installed (requires 500 MB of disk space) together with either ScanSnap Manager, ScanSnap Organizer or CardMinder for systems that do not have .NET Framework 3.5 SP1 installed. \*7 If you have no DVD-ROM drive, please visit the following web page: <http://scansnap.fujitsu.com/g-support/en/> \*8 ScanSnap operates on both USB 2.0 and USB 3.0 without any difference in performance. \*9 Some computers do not recognize the ScanSnap when it is connected to a USB3.0 port. In this case, please use a USB2.0 port. \*System requirements may change depending on the duration of support and the support policy of the companies that make the software listed in the table above.

#### Mac OS

Compatible operating systems	OS X v10.8 (Recommended: 10.8.1 or later)	Mac OS X v10.7 (Recommended: 10.7.4 or later)	Mac OS X v10.6 (Recommended: 10.6.8)
ScanSnap Manager V6.0 *3	Supported	Supported	Supported
CardMinder™ V5.0	Supported	Supported	Supported
Driver / Applications *1 *2	ABBYY FineReader for ScanSnap™ 5.0	Supported	Supported
	ABBYY FineReader Express Edition for Mac 8.3	Supported	Supported
	Evernote for Mac 3.3	Supported	Supported
Hardware requirements *4	CPU *5	Intel® Core™ 2 Duo 2.4 GHz or higher (Recommended: Intel® Core™ i5 2.5 GHz or higher)	
	Memory capacity *5	2 GB or more (Recommended: 4 GB or more)	
	Display	1,024 x 768 pixels or higher	
	Disk capacity	2.8 GB free hard disc space for installation	
	DVD-ROM drive	Required for installation *6	
USB port *5 *7	USB3.0 *8 / USB2.0 / USB1.1		

\*1 This product supports Mac operating systems. \*2 Please refer to the ScanSnap Web site for latest support information. \*3 It is necessary to update ScanSnap Manager to V6.1 in order to use the Wi-Fi connectivity between iX500 and a computer. \*4 The ScanSnap device may not work if the connected computer does not meet these requirements. \*5 Scanning speeds may drop if recommended CPU, memory capacity and USB 1.1 requirements are not met. \*6 If you have no DVD-ROM drive, please visit the following web page: <http://scansnap.fujitsu.com/g-support/en/> \*7 ScanSnap operates on both USB 2.0 and USB 3.0 without any difference in performance. \*8 Some computers do not recognize the ScanSnap when it is connected to a USB 3.0 port. In this case, please use a USB 2.0 port. \*System requirements may change depending on the duration of support and the support policy of the companies that make the software listed in the table above.

### Software

	Windows®	Mac OS
Driver *1 *2 *3	ScanSnap Manager V6.0	ScanSnap Manager V6.0
	ScanSnap Organizer V5.0	-
	CardMinder™ V5.0	CardMinder™ V5.0
Applications	ABBYY FineReader for ScanSnap™ 5.0	ABBYY FineReader for ScanSnap™ 5.0
	Scan to Microsoft® SharePoint® 3.4	-
	Adobe® Acrobat® Standard	-
	Evernote for Win 4.5	Evernote for Mac 3.3

\*1 TWAIN or ISIS™ applications cannot be used directly. \*2 "One Touch" image file (JPEG, PDF and searchable PDF) generation. These functions are operable with ScanSnap Manager (ScanSnap specific driver). \*3 It is necessary to update ScanSnap Manager to V6.1 in order to use the Wi-Fi connectivity between iX500 and a computer.

### Included items

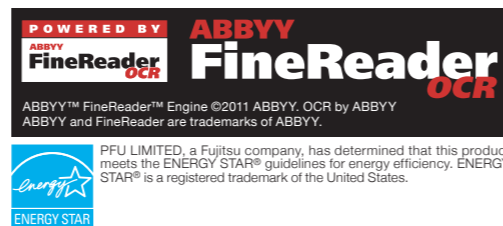
- ScanSnap
- AC cable
- AC adapter
- USB cable (USB 3.0 supported)
- Safety Precautions
- Setup DVD-ROM
- Adobe® Acrobat® DVD-ROM
- ScanSnap Carrier Sheet
- Rack2-File Smart with Magic Desktop (Bundled with ScanSnap iX500 Deluxe)

We recommend the use of our genuine products for the consumables. Failures, troubles, and damage of this product resulting from the use of consumables other than our genuine products are subject to repair fees even within the warranty period.

### Consumables

Description	Part number	Remarks
Roller Set	PA03656-0001	Lifetime: Every 200,000 sheets or one year. (For ScanSnap iX500 only)
Cleaner F1	PA03950-0352	100 ml bottle For use on the Brake roller and Pick roller
Cleaning Wipe	PA03950-0419	1 pack (24 sheets) For use on the Brake roller and Pick roller

\* These recommended lifetimes are for 80 g/m<sup>2</sup> (21 lb) A4 sized documents. Therefore, appropriate replacement lifetimes may vary for other document types.



PFU LIMITED, a Fujitsu company, has determined that this product meets the ENERGY STAR® guidelines for energy efficiency. ENERGY STAR® is a registered trademark of the United States.

shaping tomorrow with you

# Delivering "total support" from digitization to application. The amazingly versatile, ScanSnap iX500!

## Windows® / Mac OS cross-compatibility

## Scan large volumes of documents

The iX500 is ideal for reducing paper storage space, while also scanning reliably for fast and efficient data management.

## To perfect PDF files in One Touch

Simply push the scan button and let the array of automatic image enhancing functions digitize your documents to high quality PDF image files every time.

## Speedy document digitization

Digitize up to 50 double-sided sheets at a speedy 25 pages per minute.  
\*Image quality: "Best mode" (color / grayscale at 300 dpi; B&W at 600 dpi)

## Smaller than an A4 size laptop

The iX500 is compact enough to be placed just about anywhere.

## Scan anything from business cards to A3 size documents

### ■ ScanSnap Carrier Sheets

Using Carrier Sheets, the iX500 can digitize documents up to A3 size, as well as magazine and newspaper clippings, photographs and much more. Scan Carrier Sheets in succession or mixed in with other papers.

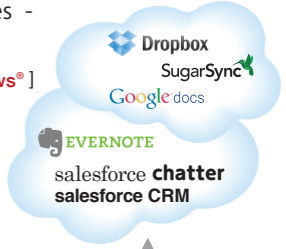


## Easily links documents to clouds

You can scan nearly effortlessly to Evernote, Google Docs, Salesforce, SugarSync and Dropbox, and then conveniently browse the data from computers, tablets or smartphones - anywhere, anytime.

### ■ Introducing ScanSnap Folder [Windows®]

Replicating ScanSnap as a Windows folder, selecting this from a file selection screen directly applies your scanned documents to boost your work efficiency.



## Ultrasonic multifeed detection

iX500 uses ultrasonic sensors for efficient and trouble-free scanning.

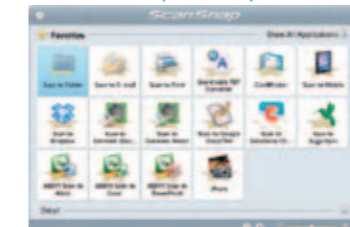
## Quick Menu saves time!

ScanSnap's Quick Menu automatically pops up after scanning to enable you to link the data to an application, quickly and easily. You can now newly customize the screen to your liking. Furthermore, when scanning business cards, the icon of the recommended application is displayed in priority.

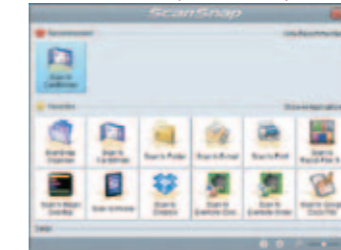
### Quick Menu (Windows®)



### Quick Menu (Mac OS)



### Quick Menu : Recommended (Windows®)

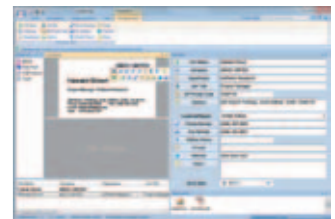


## Scan to editable PDF files [Windows®]

The industry's premier PDF tool Adobe® Acrobat® Standard is bundled, providing rich features from editing the content of your generated PDF documents to adding security measures like password protection and digital IDs to them.

## Efficiently organize business card data

Bundled business card management applications store digitized business cards and encode the text data for applications like Address Book (Mac), Excel® (Win), e-mail, databases, etc.

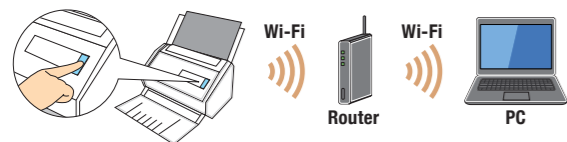


## NEW Connect iX500 to computer via Wi-Fi

You can connect iX500 to computer via Wi-Fi. \* Connect to the computer via Wi-Fi while enjoying all the same functions as USB connection, including various automation functions, applications and cloud service linkage. As you do not need to connect using a USB cable, you can place iX500 anywhere.

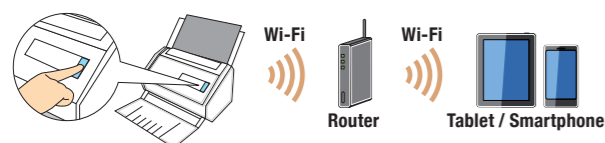


- \*Update ScanSnap Manager to the latest version is necessary in order to use this function. Follow the instructions when prompted by "ScanSnap online update" which will be notified automatically.
- \*Function, performance and operability are the same as USB connection when connected via Wi-Fi. However, scanning speed may be reduced due to the network environment used.
- \*Wi-Fi access point/router is necessary in order to connect to Wi-Fi.
- \*Only one computer can be registered for Wi-Fi connection.



## Direct mobile-device scanning

You can scan directly from and save scan data to smartphones or tablets in PDF format (JPEG format also is available) via Wi-Fi.



## New "GI" processor architecture



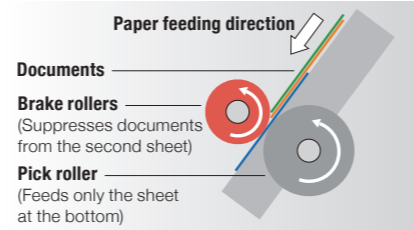
The newly developed dual-core CPU "GI" processor achieves quality image processing at the scanner while supporting the newest interfaces. You can digitize documents carefree with smartphones, tablets, or computers.

- Image processing functions\* (Automatic Functions\*, scanned image outputting)
- Supports Wi-Fi (WPS (Wi-Fi Protected Setup) wireless LAN (IEEE802.11b / g / n))
- Supports USB3.0

\*Scanner's functions are different when connecting to a computer and a mobile device. Refer to ScanSnap website for details.

## Document separation by Brake rollers

Inheriting the superior paper feeding technology of our professional-use scanners, iX500 separates documents using "Brake rollers". Stable paper feeding minimizes troubles such as multifeeding and paper jams.



## Creates searchable PDFs faster

PDFs with text information can now be created at practically the same speed as normal PDF files, allowing for immediate use with cloud services and applications.

## ScanSnap iX500 Deluxe model [Windows®]

Rack2-File Smart is filing-use software that conveys the sense of using bookcases and flipping through the pages of a paper document on a PC screen. In the era of mobile and cloud computing, it can be operated "easily", "anywhere", "anytime", and "with fun", while providing you with the functionality to utilize data in many ways.

Magic Desktop is software that enables you to organize information such as the data scanned by ScanSnap scanners or memos and images created with mobile devices, as well as upload your information in communications on Facebook. You can save your processed data to Rack2-File Smart.

